Subject: Alert: Scammers Around Campus

- Date: Wednesday, 9 August 2023 at 6:26:55 PM Hong Kong Standard Time
- From: Dean of Students' Office <dst@ust.hk>
- **To:** allug-list@ust.hk <allug-list@ust.hk>, allpg-list@ust.hk <allpg-list@ust.hk>

Dear Students,

We write to alert all students of suspected scammers around the campus recently and remind all students to remain vigilant when being approached by strangers/ receiving suspicious calls.

There are scammers claiming to be employees of insurance company, conducting survey on student wealth management practices. Upon getting student's contact number, the scammers will further meet with students to promote insurance/ savings/ investment plan under the umbrella of university students saving plan. They may claim that such plan is organized by the Hong Kong Government, authorized by HKUST and/ or exclusive to university students. They may also show their name card/ staff ID/other identity proofs, provide details of the savings/ investment plan that has high return rate and full return of saving/ investment principal upon withdrawal, claim that it is recommended by HKUST, and etc.

We would like to clarify that:

1. The Hong Kong Government has not offered any savings/ investment plans that target university students.

2. The University is not working with any external agent to promote or authorize savings/ investment plans that targets our students/ alumni.

3. Insurance scheme offered to students by the University are listed on the Scholarship and Financial Aid Office's website: <u>https://sfao.hkust.edu.hk/page.php?i=6</u>.

The situation has been reported to Campus Security and the Hong Kong Police. Relevant actions will be taken. If you are being approached by strangers around the campus, please be reminded not to give out your personal information, agree with savings/ investment plan or sign any documents without careful consideration.

If you need immediate assistance on campus, please seek help from Campus Security. It would be much appreciated that you share the information with fellow students or report to Campus Security when spotting suspicious activities.

Regards, Dean of Students' Office