

From: Dean of Students' Office
Sent: Tuesday, September 15, 2026 5:32 PM
To: rpg_ft@lists.ust.hk; tpg_ft@lists.ust.hk; allug-list@ust.hk
Subject: [Important]: Scam Alert from Hong Kong Police Force
Signed By: dst@ust.hk

Dear Students,

The Hong Kong Police Force has reported a significant increase in telephone scams targeting students. Alarming, some victims received their first fraudulent call within days of arriving in Hong Kong.

The HKSAR Government's Anti-Deception Coordination Centre (ADCC) urges all students to be vigilant and take immediate actions below to protect yourself:

- **DO NOT trust unsolicited calls** claiming to be from Hong Kong/Mainland law enforcement agencies, immigration authorities, banks, government departments, or courier companies (e.g., SF Express, Pinduoduo, Taobao). These callers may falsely accuse you of criminal involvement or offer compensation for lost parcels. **Legitimate authorities and companies will never demand secrecy or require fund transfers or bank account details for investigation and compensation.**
- **DO NOT disclose your personal information** (e.g., identity document details, bank account information, passwords, one-time verification codes) to unverified callers, websites or video-call participants.
- **DO NOT install unknown mobile applications, log onto suspicious websites, or click on links/phone numbers in suspicious SMS messages.**
- **IMMEDIATELY call the ADCC Anti-Scam Helpline at 18222 for assistance** if you are uncertain and believe you are encountering a scam.
- **[For all new full-time students] COMPLETE and PASS the Anti-Scam Challenge (ASCM1000) on [Canvas](#) by Sep 21 (23:59).** This challenge teaches you to identify common scam tricks and provides practical scam prevention tips. (For enquiry, please contact antiscam@ust.hk)
- **[For all students] BOOKMARK the ADCC's latest scam alerts webpage:** <https://www.adcc.gov.hk/en-hk/alerts.html> to stay informed about the latest scam tactics.

In addition, we have also received reports of individuals on campus soliciting personal information from our students under the pretense of spreading religion or advising you on your financial plan. **DO NOT disclose any personal information to unknown individuals and IMMEDIATELY report to the Security Office** (LG7353, Main Academic Building) for assistance.

Let's work together to combat scams and create a scam-free campus. If you require any further assistance, please do not hesitate to contact the Dean of Students' Office at dst@ust.hk.

Best Regards,
Dean of Students' Office
15 Sep 2026